

Written Exercise – Chapter 8

Two companies that provide technical support for people who use the Apache Web Server software are Bobcares and A-Team Systems.

Bobcares offers 24/7 support for Apache web servers. They offer Apache installation and setup, server configuration, troubleshooting, performance tuning, security help for things like firewalls, emergency support, and server monitoring. Their pricing is different based on what kind of service is needed. Emergency support starts at \$39 an hour, Apache hosting support starts at \$29.60 an hour, and end-user support starts at \$75 a month.

A-Team Systems offers enterprise grade 24/7 Apache server support. They offer server monitoring and troubleshooting, Apache installation and configuration, vulnerability fixes, emergency support, and one-time support or continued services. They charge \$165 an hour for normal support. You are able to contact them for a free quote as well.

Both of these companies have similar technical support for users of the Apache Web Server. Bobcares has flexible and lower price options than A-Team Systems has, which can be better for an individual or a small business. A-Team-Systems has enterprise-level support with much higher hourly rates and solutions that are more customized to your situation. In order to choose between these two companies, you would need to consider the size of your organization, how much you want to spend, and the type of technical support that you need.

Sources:

Bobcares - <https://bobcares.com/apache-hosting-support/>

A-Team Systems - <https://www.ateamsystems.com/services-support/web-server-support/apache-server-support-2/>